



**HDPE PIPE SOLUTIONS**  
Built with Integrity. Made to Last.

## Reel Return Program

At HDPE Pipe Solutions, we are committed to supporting sustainability and efficient material recovery through our Reel Return Program. This program is designed to simplify the return process for reusable steel reels used with our HDPE conduit products.

Please review the guidelines below before arranging a return shipment.

### Program Overview

HDPE Pipe Solutions offers compensation for eligible steel reel components returned to our facility in acceptable reusable condition.

### Compensation Rates

\$3.00 per stave

\$0.50 per inch of flange diameter

**\*\*All returned materials are subject to inspection and approval prior to payment.**

### Reel Condition Requirements

Materials will be accepted if they are:

- Structurally sound
- Free of excessive rust or corrosion
- Free of bends or deformation
- Safe to handle and transport

Materials will not be accepted if they are:

- Rusty or heavily corroded
- Bent or warped
- Cracked or broken



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- Structurally compromised
- Excessively modified or damaged

\*\*HDPE Pipe Solutions reserves the right to reject any returned materials that do not meet program standards.

### **Preferred Return Configuration**

For unloading and processing efficiency, we strongly prefer reels to be broken down and banded prior to shipment.

### **Freight & Shipping Responsibility**

The returning party is responsible for freight costs associated with returning reels to the HDPE Pipe Solutions facility.

All shipments must be freight prepaid unless otherwise approved in writing.

HDPE Pipe Solutions is not responsible for damage incurred during transit.

### **Receiving Information**

Receiving Hours: 7am-3pm

Delivery Address:

HDPE Pipe Solutions  
2850 Gainesville Hwy  
Alto, GA 30510

All returns must be coordinated prior to shipment with Reel return form returned to [ReelReturn@HDPEPipeSolutionsLLC.com](mailto:ReelReturn@HDPEPipeSolutionsLLC.com)

Please include the following information with all returns:

- Company name
- Contact name and phone number
- Quantity of components being returned



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### Inspection & Payment Process

1. Returned components will be inspected by HDPE Pipe Solutions personnel
2. Accepted quantities will be verified
3. Compensation will be issued based on approved material counts and sizes via ACH or check under Net 15 terms.

### Safety Requirements

All returned materials must be properly secured for transport, safe to unload and handle, and delivered in compliance with applicable transportation regulations.

HDPE Pipe Solutions reserves the right to refuse unsafe deliveries.

### Program Terms

HDPE Pipe Solutions reserves the right to refuse nonconforming materials, or suspend/discontinue the program at any time.

### Contact Information

HDPE Pipe Solutions

Phone: (470) 444-5744

Email: [ReelReturn@HDPEPipeSolutionsLLC.com](mailto:ReelReturn@HDPEPipeSolutionsLLC.com)